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Cancellation Policy for Dental Appointments

Our goal at Toccoa Falls Family Dental and Implant Center is to provide quality dental care in a timely manner. We do understand that illness, emergencies, flat tires, and bad weather do occur. We ask our patients to give us 24 hours' notice whenever possible, if they cannot keep an appointment. This allows us time to fill our schedule with other patients who may be waiting. We appreciate your understanding and consideration regarding our cancellation and failed appointment policy.

- Cancellation or rescheduling of an appointment with more than 24 hours or more notification will result in no charge.
- A failed appointment is an appointment that is canceled/rescheduled without 24 hours' notice or an appointment where a patient does not show up.
- We do allow for one (1) broken appointment as a courtesy.
- Any additional failed appointments will be subject to a fee of \$25.00.
- After two (2) failed appointments, we may require a deposit of up to 100% that will be applied to your appointment, in order to reserve any further appointments.
- After three (3) failed appointments, you risk being dismissed from the practice.

To cancel appointments please call 706-886-9439. If you do not reach the receptionist you may leave a detailed message on the voicemail or with our after-hours answering service. You may also cancel your appointment using the confirmation text messaging service, by texting 706-886-9439.

Signature