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### **TO OUR PATIENTS WITH DENTAL INSURANCE**

We are committed to providing you with the best possible care. If you have dental insurance, we are anxious to help you receive your maximum allowable benefits. In order to achieve these goals, we need your assistance, and your understanding of how we work with insurance.

- We ask that you come prepared to handle your account at each visit. We accept cash, checks, Care Credit, Discover, MasterCard, Visa, and American Express.
- We are happy to prepare and file insurance forms. We will provide you with necessary documentation for the services you receive. You will receive reimbursement directly from your insurance company. If your insurance company mistakenly sends the check to us, we will immediately forward it to you or credit it toward any balance on your account.
- Your insurance is a contract between you, your employer and the insurance company. We must emphasize that as health care providers, our relationship is with you, not your insurance company.
- Not all services are a covered benefit in all contracts. Your employer has selected the services that your insurance plan will cover.
- We will always do our best to give you an estimate of your insurance coverage for your treatment, but due to the overwhelming number of insurance plans, it is impossible for us to guarantee any coverage by your individual insurance plans.

**Thank you for your understanding and cooperation. We are very happy that you have chosen us for your dental needs, and we look forward to treating you today and in the future!!**

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Signature